

Notice to Citizens Potential Fraud in the Area

February 12, 2025

The municipality would like to warn you about an ongoing fraud attempt. Individuals may contact you or come to your home pretending to be municipal assessors in order to collect information or gain access to your property.

Please note that municipal assessors are mandated under the Municipal Taxation Act. Their role is strictly regulated by law. They are responsible for evaluating properties for taxation purposes and must always be able to clearly identify themselves.

Important reminders:

- Municipal assessors will never ask for personal information such as banking details or social insurance numbers.
- The municipality always informs citizens in advance, through its official platforms (website, social media), when a municipal assessor is active in the area. These announcements include the assessor's photo, name, and contact information, allowing you to verify their identity.
- We recommend checking our social media to confirm the assessor's identity before contacting the municipality for verification.
- Be cautious of phone scams: These scams are often well-structured. No one is immune. If you receive an unexpected call, do not act immediately. Take the time to verify the identity of the caller, for example, by hanging up and calling back using the official number of the institution concerned.

Any information related to criminal acts or suspicious events can be reported to the Sûreté du Québec's Criminal Information Center at the following number: 1-800-659-4264.

Your vigilance is essential.

For any questions, feel free to contact us by phone at 819-986-3199 or by email at mun@mayo.ca.

Lucille Labonté
General Manager and Secretary-Treasurer